

SERVICE & REPAIR AGREEMENT

I agree that The Millennium Group may diagnose my computer and related equipment to determine the nature and potential expense of any work required. By initialing the appropriate line below, I am authorizing the Millennium Group to perform:

		Diagnostic	\$40.00
		Pre-work Disc image	\$35.00
		New PC Cleanup	\$185.00
Please Initial:		Basic Service	\$185.00
Services to be performed	<	Vipre Anti-Malware	\$29.95/yr +labor*
		Cylance Anti-Malware	\$79.00/yr + labor*
* Labor may include removal of previous Antivirus/Anti-Malware @ \$135.00/hr		Data Backup/Transfer	\$150.00
		On Site	\$135.00/hr labor - port to port
		Managed Services	\$40/monthly, + Cylance Anti-Malware
		Windows 10 Upgrade	\$315.00 (includes Basic)

After diagnosis, I understand the Millennium Group will explain any service required and its approximate expense, either by telephone or in person, with my representative or me. I understand when I agree that services be rendered I must pay for these services in full before the Millennium Group can release my computer or related equipment. If my computer or other equipment is not picked up within 14 days from the date of this document, I lose all rights to the property.

The Millennium Group is not responsible for any DATA LOSS.

I understand that I must request the return of any and all hardware, software and component parts upon receipt of my computer and related equipment. I acknowledge that the Millennium Group is not responsible for any items not secured at the time of receipt.

All labor charges are charged at our standard fee of \$135 an hour / Nights & Weekends: \$175/hr, Holiday Weekends: \$195/hr (4 hr min.)

Customer Information	Date: /	/		Time: pm			am /
Name:	Business:			Called -	· msg 🗌	in per	son 🗆
Address:			۲.	Date:	/	/	Time:
City:	Phone:		cted				
State:	Cell:		contacted?				
Zip:	- IMPORTANT -		ŏ				
E-Mail:	Password:						
Signature:							
NOTES							
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MILLENNIUM GROUP BASIC SERVICE CHECK LIST

stomer Name:	Company:	Phone:
CPU:	Accessories:	
HD/SSD:		
RAM:	Clean 1 2 3 4 5 Dirty	,
Damage:	I	
Interior of Case Cleaned With Com	pressor	
Create Restore Point		
Create 1 MG Folder, TeamViewer, N	MG Wallpaper, MG Standard Softwar	re Including Vipre
Run CCleaner: Custom Clean	MB, Registry Issues Fix	red
Super Anti Spyware:	Items (if) needed Malwa	are bytes: Items
Browser Installation and Setup		
Desktop Icons, Taskbar Icons, Start	Menu Including Office or Libre	
Disable Show People, Show Task Vid	ew, Cortana, Search Bar, Install Grap	hics Driver
MG Tweaks, Power Settings, Lockou	ut Settings, Disable Animations, Actio	on Center Notifications
Turn off Privacy Settings, Cortana		
Colors: Turn off Transparency Effec	ts, Enable Automatically Pick Accent	Color
Default Programs: Chrome, Adobe I	Reader, Outlook	
Outlook Settings		
Run HDD Scan:		
CHKDSK:	&SFC /Scannow:	
Windows Updates		
DISM /Online /Cleanup-Image /Res	torehealth, Powercfg /H off	
Defrag & Final Restore Point		
VERIFY THESE ARE WORKING: >>	Quickbooks, Outlook, Cobian, Word	l, Excel <<
PARTS	Labor	Tax \$
		Y/N